

CLIENT SPOTLIGHT:

JETOOOL

INC.

MICHIGAN
MANUFACTURING
TECHNOLOGY
CENTER

“...we are proving to our customers that we are committed to providing quality products every time with every delivery.”

DON BETTRAGER
President

WEBSITE UPGRADE CREATES AN ENVIRONMENT OF NEW OPPORTUNITIES

COMPANY PROFILE: A Disabled Veteran-Owned Small Business Manufacturer, the Jetool division of Chesaning Manufacturing Company, Inc. specializes in aircraft turbine engine tooling, providing quality maintenance tooling for the repair and overhaul of aircraft turbine engines. Serving aircraft service center customers worldwide since 1963, the machine and fabrication shops can manufacture all types of engine stands, transporters, balancing kits, gage sets, bearing pullers, installation and removal fixtures and stretch shaft fixtures, as well as inspection and test equipment. Jetool manufactures everything from small hand tools to large overseas containers, complete with all the tools for an engine overhaul.

SITUATION: Quality credentials are key to serving the Aerospace industry. Jetool was compliant to AS9100, but felt that certification would help solidify its position as an active supplier on its customer's rosters. Jetool also wanted to expand its market and attract additional business. MMTC-NE's Director made a visit to Jetool to discuss opportunities, including an operational assessment. The Performance Benchmarking report clarified the immediate business needs for Jetool. While its operational performance was within competitive parameters, the new business and marketing

SOLUTION: MMTC brought in the expert consulting firm of RKP Consulting. RKP has an excellent track record of assisting companies and bring them up to the levels needed for certification to a multitude of ISO quality levels. Training began and the company, despite having small personnel resources, bent themselves to the task of accomplishing the goal. The majority of management personnel are family members and all worked together to achieve the goal. The quality control manager, Becky Henning, bore the brunt of the work, but worked tirelessly to get to the finish. Because of Ms. Henning and the other hard working individuals, the training was completed in less than 4 months.